Baylor College of Medicine

KNOW *the* FACTS

Baylor College of Medicine (BCM) and its physicians have been part of the Texas healthcare community for over 120 years. Since the College 's inception, our main priority has been to provide cutting edge high quality care to our community. This commitment extends to our partnership with St. Luke's Health, as we jointly care for more than 75,000 people in an inpatient setting and 955,000 people via outpatient visits each year.

In recent months, St. Luke's Health has been working to achieve fair and reasonable rates from large insurers for the essential, high-value care they deliver at their hospitals. Currently, they are engaged in negotiations to receive those rates from Cigna and Cigna Medicare. After attempting to reach a sustainable agreement for months, St. Luke's Health issued a Notice of Termination with Intent to Renew to Cigna and Cigna Medicare in April.

In support of St. Luke's Health, BCM issued our own Notice of Termination with Intent to Renew to Cigna on June 25, 2021. This Notice of Termination does not include Cigna Medicare. We firmly believe that it is important for Cigna to provide sustainable rates to ensure that BCM and St. Luke's Health are able to continue to provide the high-value, community focused care that is essential to the health of our region.

The deadline for these negotiations is midnight on August 31, 2021.

The BCM Notice includes our world-class Baylor Medicine and Baylor St. Luke's Medical Group (BSLMG) physicians. Many members of our community have long-standing and solid relationships with their Baylor Medicine/BSLMG doctor, and we hope that Cigna recognizes the importance of these relationships throughout our negotiations. BCM will do everything in our power to avoid patient disruption — the health of our community is our top priority.

Baylor College of Medicine and St. Luke's Health will continue to provide high-quality, compassionate care to all members in our healthcare ministry throughout these negotiations with Cigna. Your health is our top priority.

Throughout the negotiations, there will be no changes to care or coverage for patients with Cigna.

As we remain committed to resolving these negotiations, there are several pertinent facts we'd like to you to know:

- The Notice of Termination with Intent to Renew from Baylor College of Medicine includes the Baylor Medicine/Baylor St. Luke's Medical Group physicians our patients know and trust. This means that if Cigna and Cigna Medicare do not come to the negotiating table in a meaningful way to ensure our doctors are paid fairly and sustainably, our patients could lose in-network access to our physicians.

- Our St. Luke's Notice of Termination with Intent to Renew to Cigna may affect care at our hospitals in Houston, Brazosport and the Brazos Valley. While the St. Luke's East Texas hospitals are included in this negotiation, the notice of termination does not apply to these hospitals.

- We will do everything in our power to limit patient and physician disruption and are eager to work with Cigna and Cigna Medicare to ensure it doesn't happen. We will communicate with affected patients and physicians as-needed so that everyone receives up-to-date information related to Continuity of Care as we get closer to the termination deadline.

- In BCM's partnership with St. Luke's Health, our focus is always on our patients. Our goal is to achieve fair rates that would provide financial sustainability for the high-value health care we provide to the thousands of people in our communities.

- We will work diligently with the team at Cigna to ensure the communities we serve continue to have as many choices as possible for their healthcare needs.

- BCM and St. Luke's Health strongly encourage our patients and employers with Cigna insurance to contact your Cigna representative with your concerns.

- Services provided to Cigna members will continue without disruption through August 31, 2021. If BCM and St. Luke's cannot reach an agreement with Cigna, the current hospital agreement will terminate just before midnight on August 31, 2021.