



The Vintage Voice

April 2023



From the desk of the President



Mario J. Garner
Ed.D., FACHE
President, The Vintage Hospital

Dear Colleagues:

The end of fiscal year 2023 is fast approaching, and what a year it has been.

First, **thank you** to each of you for all that you do to take such wonderful care of our patients, each other, and everyone who enters our healing place. I am grateful to each of you for **making the healing presence of God known to the people we serve**.

We continue to excel in our quality indicators because of the thorough, meticulous, attentive, and compassionate care you provide. We continue to advance in engagement because of the family-like environment we embody among each other, with our physicians, and towards our patients.

As we near the close of this fiscal year on June 30th, we are returning to a sense of pre-COVID normalcy. We can see each other's smiles as masks are no longer mandatory. We can greet each other warmly without a social distancing requirement. Our patients can now enjoy the company and support of family and designated caregivers without the broad visitation restrictions previously in place during the height of the pandemic.

Despite the challenges of the prior years, I hope that you can see and feel that our hospital continues to grow because patients and physicians choose us. As such, it is our ongoing responsibility to ensure the availability of our care. We have countered the challenges faced industry-wide by taking critical, strategic steps to both address the stressors that have impacted health care in recent years and also to sharpen our focus on the collective vision for St. Luke's Health and CommonSpirit. We have a strong, forward-thinking plan that includes a balance of both new growth initiatives and expense reductions to continue to ensure we are a more stable, efficient organization acutely focused on the future.

Please take the time to carefully review this **Vintage Voice Newsletter** which chronicles our hospital's events and accomplishments, from July 2022 - present. The final pages also illustrate our growth in key areas over the past four years, pre-COVID to post-COVID. I hope that you share in the pride of what we have achieved and remain excited, optimistic and confident about what's to come.

Also, as spring and summer unfold, take moments to enjoy time with your families and friends, and take good care of yourselves as well. We need you! The health and wellbeing of our communities are in your very capable hands.

Mario J. Garner
President, The Vintage Hospital

From the desk of the Chief Nursing Officer



Dear Vintage Colleagues,

As we begin a new season and soon to wrap up another fiscal year I want to congratulate you on the outstanding care you are providing our patients everyday. The quality of care is demonstrated in the outcomes like 486 days since last CAUTI, 96 days since last CLABSI, and 143 days since last DVT to name a few.

*Remember excellence is achieved when you...
care more than what some think is wise...
risk more than what some think is safe...
dream more than what some think is sensible...
and work more than what most people are willing to do.*

Celebrate the excellencet you have achieved and continue the great work on the implementation of best practices. Let us focus on being number one in the division in quality, patient safety and patient experience.

Enjoy the journey of life,
Ellen

As iron sharpens iron, so one person sharpens another.

Proverbs 27:17 (NIV)

Mission



Steve Ferguson, MDiv, BCC
Mission Integration and Spiritual Care

The pandemic is over! There were times when we thought we would never see the end, but the CDC has announced plans to end the COVID-19 Public Health Emergency (PHE) on May 11, 2023. That is good news for our country and especially good news for those of us in healthcare. But we all know that our healing ministry must continue.

COVID-19 had a devastating effect on the healthcare industry. That means we can no longer continue to do things the way we have always done them. Changes and innovation are inevitable and not always comfortable. As I move around our hospital, though, I continue to be amazed at your resilience and how you have all worked so diligently, selflessly, and compassionately to **"make the healing presence of God known in our world."** You did so during the Pandemic, and I know you continue to do so in the future. You are the best!

As a faith-based, not-for-profit health care system, we, as CommonSpirit Health, embrace our Catholic identity and heritage, while honoring the beliefs, values, and traditions of all gifted individuals united by our mission. This year, Common Spirit is introducing Called to Lead (for manager and directors) and Called to Serve (for all staff) to help each of understand our history and heritage and better form us as integral members of the healing team. What your Pathways for upcoming available dates.

One casualty of the pandemic was our volunteer program. Many of our regular volunteers, some of who had been here since The Vintage Hospital began, have not returned. Tim Lerchbacker, Volunteer Coordinator is working diligently to rebuild our volunteer corps. If you know of someone who might want to be a part of our team, please have them contact Tim or me.

With the help of our sponsoring Catholic parish, St. Ignatius of Loyola, we have resumed Catholic Mass on Thursdays at 12 noon. Holy Communion is now available daily for Catholic patients, and priests are available 24/7 for Anointing and Confession. The Christian Healing Service has resumed at noon on Mondays. Teams are available for prayer. Spiritual Care has resources for many other faith traditions, as well.

Looking back on my twelve years with St. Luke's and nearly nine years at The Vintage, I feel so incredibly blessed to be a part of this healing ministry. The pandemic is over, but there is still much to do. I look forward to doing it with you!

Blessings,
Steve+

From the desk of the Chief Medical Officer



Dr. Mohsin Bajwa
MD, FCCP

Dear Friends and Colleagues:

I want to take a moment to express my sincere gratitude for your unwavering dedication and commitment to providing exceptional care to our patients. Your hard work, compassion, and professionalism have been nothing short of extraordinary, particularly in the face of the COVID-19 pandemic.

I want to take this moment to request your assistance with two important initiatives: Firstly, as you well know, effective communication between physicians and patients is a critical component of quality care. I believe that we can improve our patient experience by improving physician-patient communication and would like to request your assistance in this regard.

Secondly, we have launched a new project aimed at improving the care and support that we provide for elderly patients. As the population ages, we are seeing an increase in the number of older patients with complex healthcare needs, and we want to ensure that we are providing them and their families with the best possible care and support. I request that, after you evaluate an elderly patient, you take a few minutes to contact their family members to provide an update on their condition and any changes to their care plan. This will help to ease the anxiety and concerns of family members.

You are truly the backbone of our healthcare system, and I am honored to work alongside such a talented and compassionate team.

Rewards & Recognition

Stars of the Month



Congratulate Our Award Winners

DAISYFoundation.org



Melissa Barbee, RN
Med Surg



Grace Gulapa, RN
Med Surg



Helen Heinrich, RN
Women Services



Sonia Delgado, PCA
July 2022



Beige Aldaba, RN ICU
October 2022



Roshawn BELL, PBX Operator
November 2022

Inspire Award Honorees



Yvonne McConnaughie, RN
Critical Care Services
Nurse of the Year



Lamont Cline, RN
Emergency Services
Inspire Award / Employee of the Year



Tramell Bell, Pharm. D.
Pharmacy Services
Inspire Award / Leader of the Year



Food & Nutrition Services
Inspire Award / Department of the Year



Esther Lezcano-Delgado, RN
January 2022



Julia Franco, EVS Tech
February 2023



Mohammed 'Fahim' Fahimuddin, Pharm D.
March 2023

Mission Award Winners



Peggy Kendziora, RN
Surgical Services
Mission Award / Leader of the Quarter



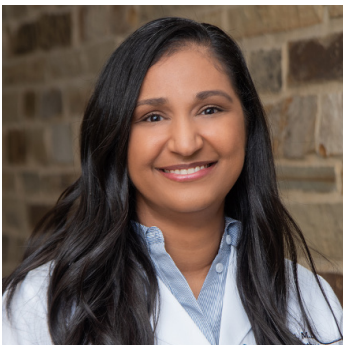
Abigail Ramos, Imaging Services
Mission Award / Leader of the Quarter

Steven Singleton, Biomedical Services
Mission Award / Employee of the Quarter



Shelly Johnson, LMSW
Case Management / Social Services
Mission Award / Employee of the Quarter

Providers of the Quarter



Dr. Shreya Patel
Anesthesiology



Dr. Melissa Arief
Orthopedics

Quality

FY 23: What a Year!

Vintage Quality Indicators that are **Above Goal...**



Metric	Vintage 23 YTD	MAX	Target
Hospital Acquired Infection Composite	75.5	75.0	74.0
C. diff standardized infection ratio	0.22	23.0	0.24
CAUTI Standardized Infection ratio	0.00	0.37	0.38
Surgical Site Infection: Colon	0.00	0.25	0.27
Surgical Site Infection Hysterectomy	0.00	0.32	0.35
Sepsis Mortality Percentile	0.69	0.83	0.84
PSI 03 Pressure Ulcers	0.00	-	0.97
Hospital Acquired Pressure Injury	100.0	-	26.0
7-day readmissions	3.03%	-	3.10%
PSI 09 Perioperative Hemorrhage	2.06	-	3.98
PSI 11 Postop Respiratory Failure	0.00	-	12.8
PSI 12 Post Operative Pulmonary Embolous or deep vein Thrombosis	3.91	-	6.13
PSI 13 Post Operative Sepsis	0.00	-	9.97
Hand Hygiene Perfomance	98.4%	95.0%	90.0%
Geometric Length of Stay	1.14	-	1.15

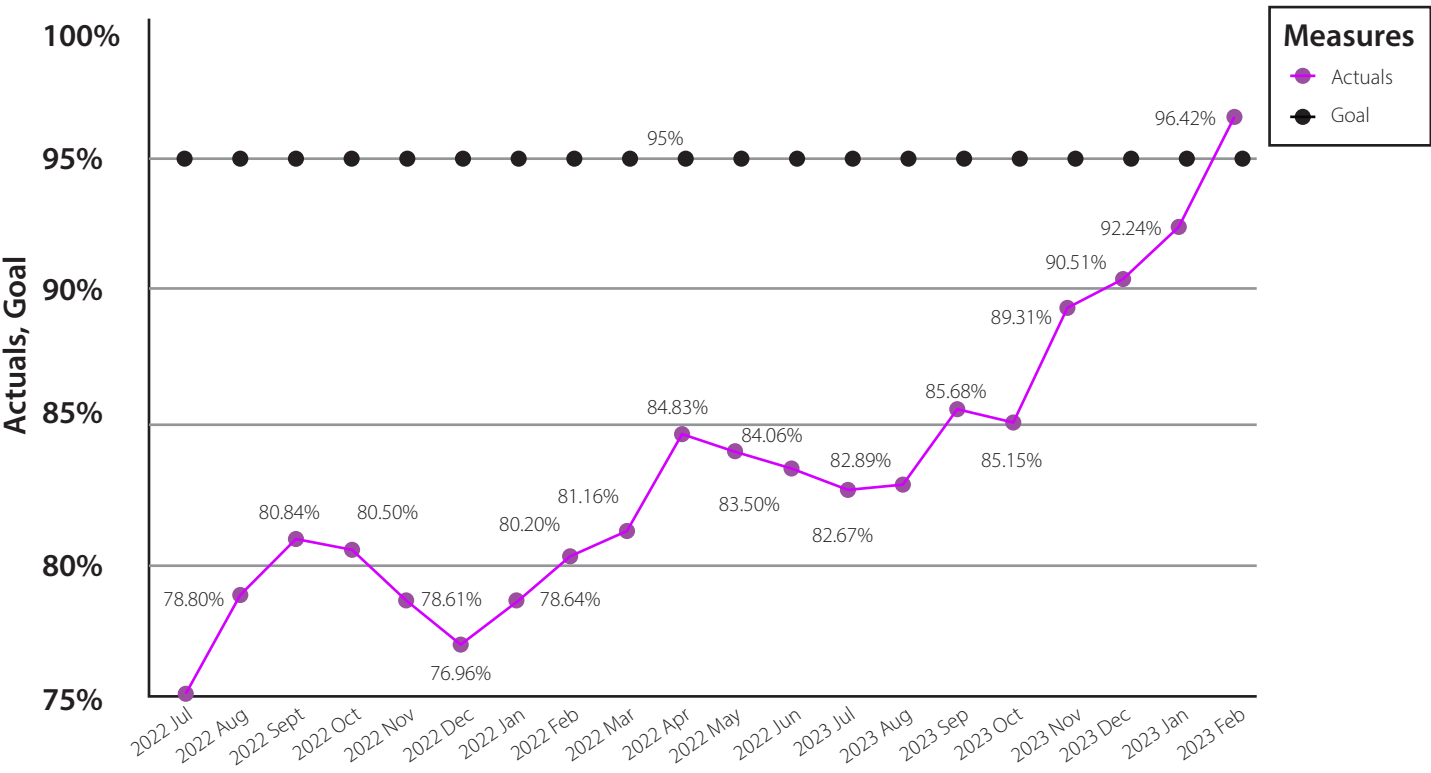
Exemplary Quality Accomplishments in FY 23

- Implemented Sepsis Checklist worksheets
- Sepsis Education provided to staff by ER physicians
- Overhead paging for Sepsis Response Team
 - 0 acute myocardial infarction mortalities
 - 0 heart failure mortalities
 - 0 chronic obstructive pulmonary disease mortalities
 - 0 post operative sepsis
 - 0 postoperative respiratory failure
 - 0 surgical site Infections for hysterectomies
 - 0 early elective deliveries (labor & delivery)
 - 0 postoperative acute kidney injuries requiring dialysis
 - 0 post operative wound dehiscence
 - 0 accidental puncture rate
- 500+ days without a CAUTI
catheter associated urinary tract infection
- 130+ days without a deep vein thrombosis
- 130+ days without a C.diff infection
- 400+ days without a Hospital Acquired Pressure Injury

Pharmacy Guardrails Compliance

Service

Smart Pump Library Compliance Rate By Trend



Smart infusion pumps combine computer technology and drug libraries to limit the potential for dosing errors.

Guard Rail Compliance improves patient safety/outcomes and a reduces adverse drug reactions.

CommonSpirit Health **Emergency Services**
Left Before Treatment Complete Assesments
Facility Grouping 25-50k
January 29th, 2022 - January 29,2023

Correlation - Time
to Provider and LBTC
0.59

Correlation - Time
to Provider and LWBS
0.81

Facility	Total Visits	Registration to Provider	LBTC	%LBTC	LWBS	#LWBS	EDBA % title
St. Anne Hospital Burien	39,866	97	3,945	9%	2,061	5%	100th percentile
Memorial Hospital Chattanooga - TN	34,068	65	2,986	9%	2,544	7%	
Mercy Hospital of Bakersfield	30,238	18	2,416	8%	867	3%	
Mercy Hospital Southwest	42,311	24	3,214	8%	976	2%	
CHI Memorial Hospital Hixon - TN	25,829	47	1,873	7%	1,457	6%	
Glendale Memorial Hospital and Health Center	34,131	16	2,294	7%	914	3%	
St. Joseph Medical Center	43,221	14	2,904	7%	1,039	2%	
CUMC - Bergen Mercy-NE	30,983	45	2,067	7%	1,566	5%	
St. Mary Medical Center-Long Beach	49,155	17	3,219	7%	1,094	2%	
Mercy General Hospital	39,979	14	2,584	6%	801	2%	
Immanuel Omaha - NE	29,797	31	1,872	6%	1,393	5%	25th percentile
St. Elizabeth Community Hospital	31,038	11	1,585	5%	362	1%	50th percentile
SVI St. Vincent Infirmary Medical Center	31,030	4	1,561	5%	503	2%	
St. Josphe's Westgate Medical Center	28,962	0	1,413	5%	1,159	4%	
Sierra Nevada Memorial Hospital	27,343	12	1,282	5%	711	3%	
Mercy Hospital of Folsom	47,732	14	2,215	5%	293	1%	
Dominican Hospital	50,024	21	2,272	5%	517	1%	
CHI St. Luke's Health Baylor College of Medicine	44,899	33	1,827	4%	974	2%	
St. Clare Hospital	35,048	11	1,380	4%	355	1%	
Woodland Healthcare	27,981	6	1,043	4%	316	1%	
Arroyo Grande Community Hospital	30,674	8	1,022	3%	579	2%	75th percentile
Mercy Gilbert Medical Center	44,993	0	1,429	3%	906	2%	
St. John's Hospital Camarillo	26,146	6	709	3%	153	1%	
St. Anthony Hospital	36,315	13	928	3%	342	1%	
St. Francis Hospital	44,942	9	1,131	3%	500	1%	
French Hospital Medical Center	25,929	8	625	2%	380	1%	90th percentile
St. Elizabeth Lincoln-NE	26,173	15	431	2%	243	1%	
St. Luke's Hospital at The Vintage	26,866	5	265	1%	68	0%	
985,673		14	50,042	5.1%	23,073	2.3%	

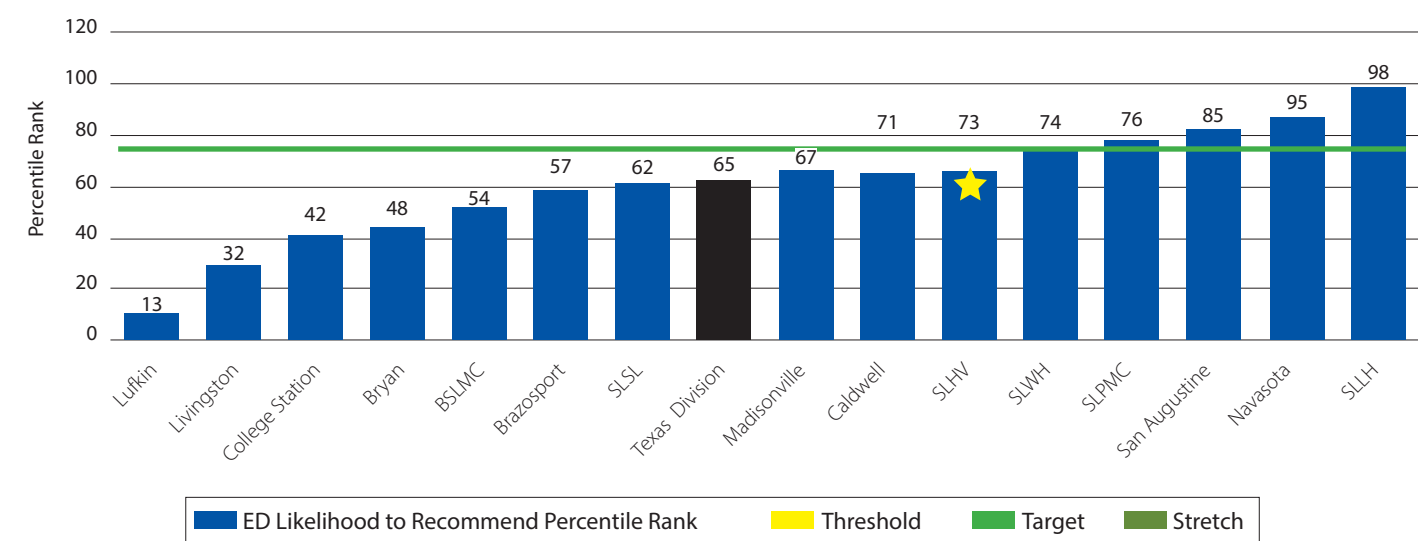


St. Luke's Vintage Emergency Services
Best in CommonSpirit Health System.

- 5 minutes from patient registration to patient seen by a provider
- 1% of patients leave before treatment is completed
- 0% of patients leave without being seen

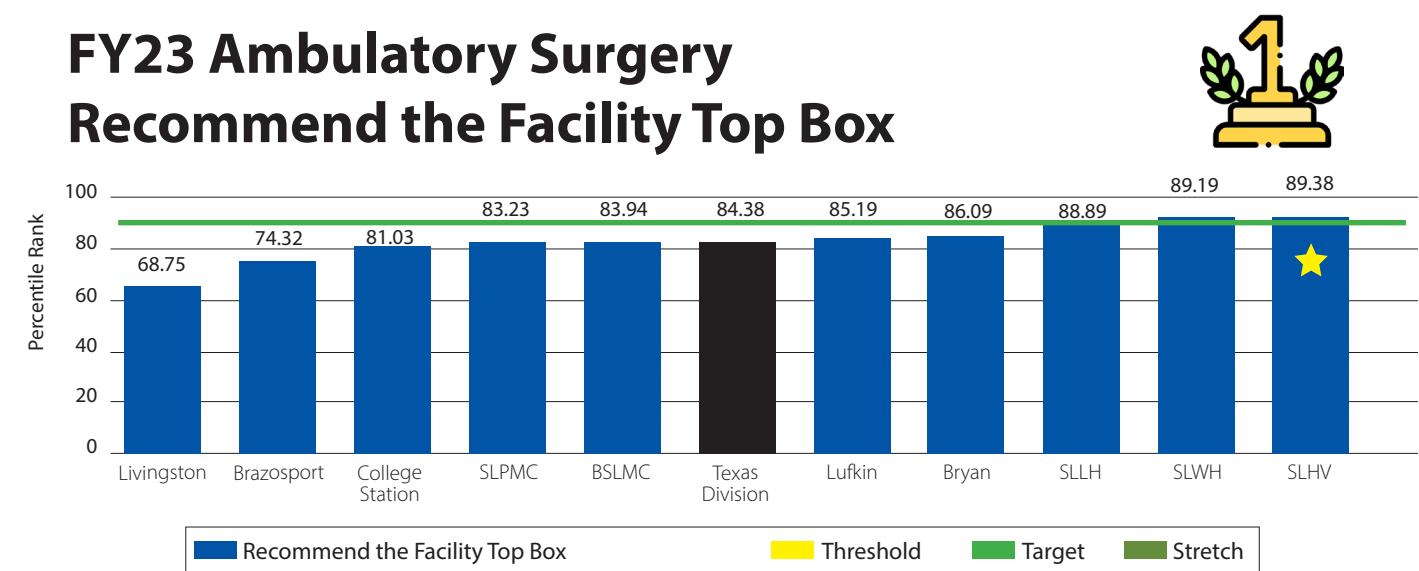
Texas Divison

FY23 ED Likelihood to Recommend Percentile Rank



Emergency Services ranked among the **Top 3** full-service Hospitals with-
in the Texas Division for patients **“Likelihood to Recommend”**

FY23 Ambulatory Surgery Recommend the Facility Top Box



Outpatient Surgery Services.

#1 in the Texas Division
for Patient Satisfaction

Departments with the Highest Patient Satisfaction Ratings



Environmental Services
October 2022



4 North
September 2022

Imaging Services
November 2022

Always Mentioned Honorees

Hospital colleagues whose names are specifically mentioned by patients for providing exceptional care

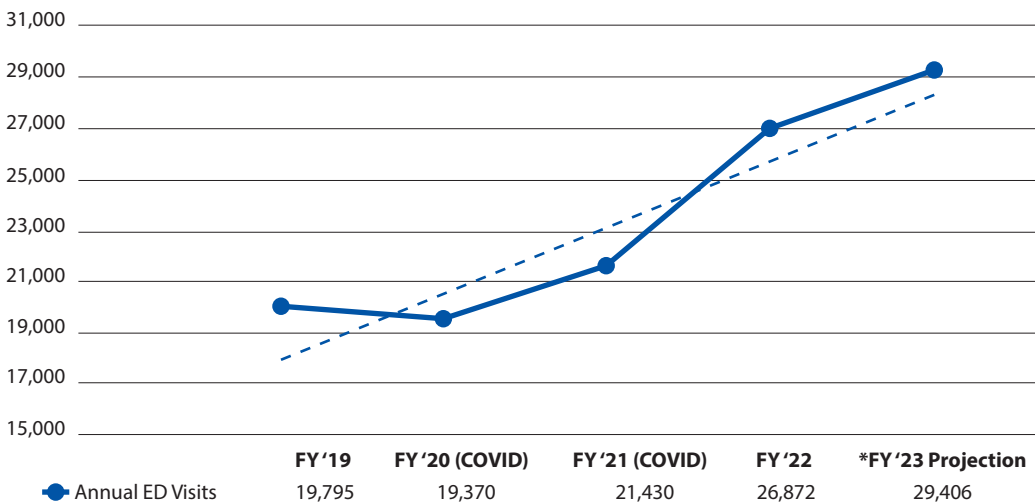
Aaron Vitug	Maria Dejesus	Joy Andov
Anice John	Mario Garner	Juliet Bombita
Archimedes Chi	Melba Dejesus	Katrina Maglalang
Candice Turnbull	Melissa Barbee	Kimberly Van Meeteren
Carrie Culp, NP	Michael Dake	Kristine Morely
Casey Kapoor	Michael Rago	Krystal Beard
Charlene Deleon	Michelle Vaglienty	Paul Trombley
David Bennett	Misty Geffert	Reginald Lewis
Deanne Magno	Monaliza Edrada	Renia Stewart
Deena Khalil	Olga Pierce	Rozenda Deza
Dennessa Beckett	Eastern DeGuzman	Shalena Sappington
Dominic Valino	Eileen Bach	Shella Ascuncion
Dr. Adam Lenz	Elizabeth Dunphy	Sonia Delgado
Dr. Jonathan Mondragon	Ellen Borak	Stephanie Layton
Dr. Muhammad Hanif	Farhana Hoque	Tanya Schroeder
Dr. Shawn Davis	Fema Joy Cordero	Thomas Kurzy
Dr. Shazia Sheikh	Grace Gulapa	Twain Thornton
Dr. Siddiqi	Griselda Sierra	Venus Luczon
Lamont Cline	Iliana Guardado	Vivian Altin
Laura Bernard	Jackie Thomas	Vivian Saafan
Lia Olim	Jocelyn Collins	Will Furlow
Lisa Hansel	Jocelyn Reeves	
Lyle Nillas	Jonathan Manalili	

Growth

Emergency Services
FY '19 - FY '23

+57% growth
in annual ED Visits

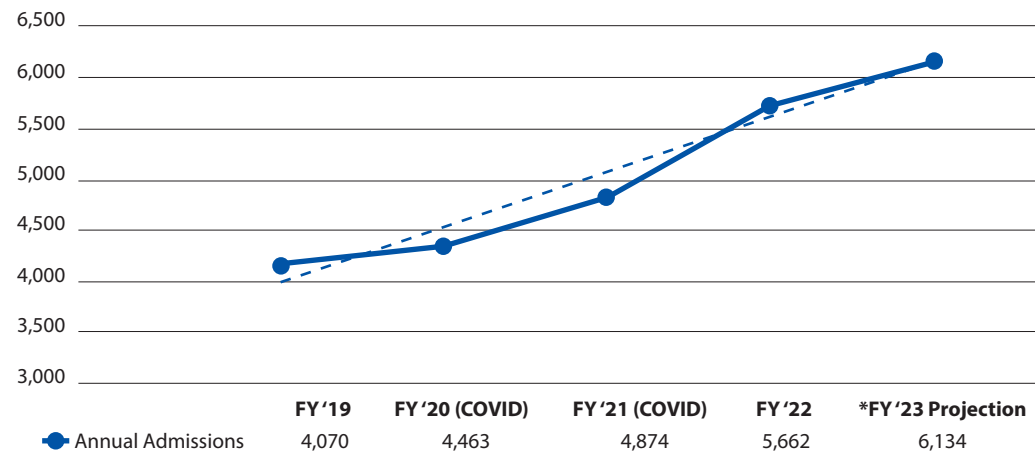
FY '23 Estimated
The Vintage Hospital Annual ED Visits



GROWTH
Admissions FY '19 - FY '23

+50% growth
in annual admissions

FY '23 Estimated
Annual Admissions

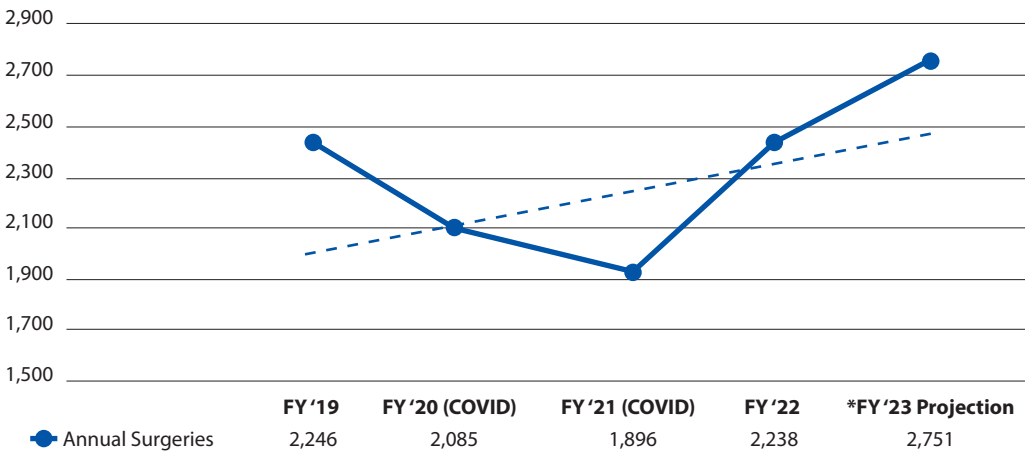




Annual Total Surgeries
FY '19 - FY '23

+22% growth
to annual pre-COVID
surgical volumes

FY '23 Estimated
Annual Surgeries



Newly Credentialed Providers
Since July '22

	New Providers to the Hospital Since July 2022	Total Providers on the Medical Staff
MDs - Surgery Section	6	77
MDs - Medicine Section	43	379
MDs - OB/GYN & Pediatrics Section	10	80
Advanced Practice Providers Surgery Section	14	55
Advanced Practice Providers Medicine Section	8	63
Advanced Practice Providers OB/GYN & Pediatrics Section	1	9



Doctor's Day March 2023



Winterfest December 2022



Service Awards March 2023



Leadership Retreat November 2022



Go Texan Day January 2023



Go Red Fashion Show November 2022



