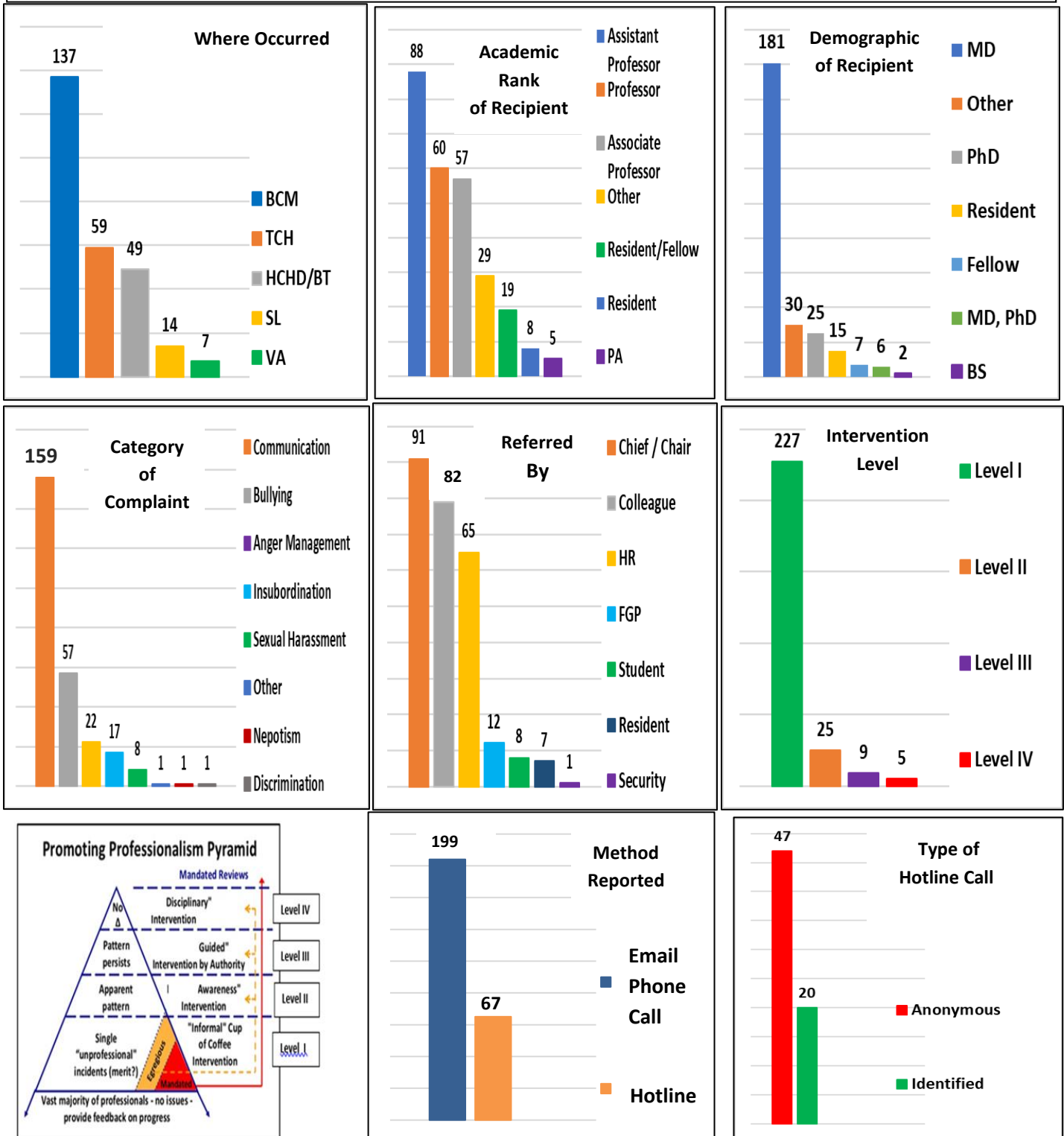


**CENTER FOR PROFESSIONALISM AND PROFESSIONALISM LAPSES**  
**266 Cups of Coffee since inception of Center in 2014 to September 2021, End 2021 Q3**

At BCM initial lapses in professionalism are addressed with an informal "Cup of Coffee" intervention. We have a systematic approach with predictable escalation to address additional concerns. For more details please visit the Center for Professionalism's Website: <https://intouch.bcm.edu/sites/center-for-professionalism/sitepagemodern/74110/center-for-professionalism>

Below is a dashboard of The Center's Cup of Coffee Activity (updated quarterly)



\*Level III Referrals: Anger Management, Executive Coaching, Mental Health Assessment  
 \*Level IV Referrals: Additional Steps Taken

\*The Escalation process is based on Concerns received within in a 2-year