Auditorium Wired Connection
Kleberg and McMillian Auditoriums

Items Required for Wired Network Connection

To connect to the auditorium wired network, you will need the following items:

- An Ethernet cable (6'- 15' length recommended)
- A USB-C to Ethernet adapter (if your device does not have an Ethernet port)
- Laptop

Connecting to Wired Network

1. Connect the Ethernet adapter to your device (if required).
2. Insert the Ethernet cable into the adapter or directly into your device's Ethernet port.
3. Your device should automatically switch to the Ethernet connection, disabling Wi-Fi.

Checking Your Connection

Ensure your device indicates an active connection, to verify:

- **Windows**: *Go to Start > Settings > Network & Internet > Status.*
- **Mac**: *Choose Apple menu > System Settings, click Network in the sidebar, and check the status indicator.*

Troubleshooting Connection Issues

- Verify that the Ethernet cable and USB-C adapter are securely connected.
- During exams, seek assistance from the IT support team in the room.
- For non-exam related issues, contact the IT Help Desk at 713-798-8737.

Accessing BCM Resources

- To access your BCM email (mail.bcm.edu) or the BCM Intranet (intranet.bcm.edu), use your BCM credentials and MFA.
- The auditorium wired network provides Internet access but not access to internal BCM resources.
- To access BCM internal resources, start a VPN connection while on the auditorium wired network or use BCM Wi-Fi.
- For VPN connection instructions, visit the Faculty Ed-Tech page (www.bcm.edu > *Faculty > Faculty Tech Resources*). If you have issues, contact the IT Help Desk at 713-798-8737.

Support Contact Information

If you still have issues or need assistance, please contact the IT Help Desk at (713) 798-8737, visit https://it.bcm.edu, scan the QR code to submit a ticket, or email wi-fiissues@bcm.edu. Please provide your BCM ID and location of your issue.

Scan Me